Linc Learning, Inc Accessibility Conformance Report

Revised Section 508 Edition

(Based on VPAT® Version 2.4)

Name of Product/Version: Linc Web Application

Report Date: 5th April, 2021

Product Description: Web application

Contact Information: accessibility@linc.io

Evaluation Methods Used:

The following applications were used as part of the audit to identify potential accessibility issues:
- Desktop browsers: Firefox, Safari and Chrome.
- Assistive technologies: JAWS, NVDA, and VoiceOver.
- Accessibility testing tools: Browser developer tools.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

Terminology

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Partially Supports	The Linc web platform provides text alternatives for most non-text content, with some exceptions: • Some images lack a text alternative. • Some images have an inadequate text alternative.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not Applicable	The Linc web platform does not have prerecorded audio-only or prerecorded video-only media.
1.2.2 Captions (Prerecorded) (Level A)	Not Applicable	The Linc web platform does not have prerecorded audio content.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Not Applicable	The Linc web application does not have prerecorded video content.
1.3.1 Info and Relationships (Level A)	Partially Supports	The Linc web application exposes most semantics, with some exceptions: • Some headings do not expose heading semantics. • Some forms do not expose required field semantics.
1.3.2 Meaningful Sequence (Level A)	Supports	The Linc web application maintains consistent structures allowing a correct reading sequence.
1.3.3 Sensory Characteristics (Level A)	Supports	The Linc web application does not rely on sensory characteristics for instructions.
1.4.1 Use of Color (Level A)	Supports	The Linc web application does not rely on color-alone to convey information.
1.4.2 Audio Control (Level A)	Supports	The Linc web application does not provide any prerecorded audio, and user-generated content does not auto-play.
2.1.1 Keyboard (Level A)	Partially Supports	The Linc web application is operable using the keyboard alone for most features.
2.1.2 No Keyboard Trap (Level A)	Supports	The Linc web application does not cause a keyboard trap.
2.2.1 Timing Adjustable (Level A)	Not Applicable	The Linc web application does not include content

Criteria	Conformance Level	Remarks and Explanations
		with timeout.
2.2.2 Pause, Stop, Hide (Level A)	Not Applicable	The Linc web application does not contain moving, blinking, scrolling, or auto-updating content.
2.3.1 Three Flashes or Below Threshold (Level A)	Not Applicable	The Linc web application does not contain any blinking content.
2.4.1 Bypass Blocks (Level A)	Not Applicable	The Linc web application does not contain repeated content on multiple web pages.
2.4.2 Page Titled (Level A)	Supports	The Linc web application has descriptive page titles.
2.4.3 Focus Order (Level A)	Partially Supported	The Linc web application has meaningful focus order in most pages.
2.4.4 Link Purpose (In Context) (Level A)	Supports	The Linc web application has meaningful link phrases.
3.1.1 Language of Page (Level A)	Supports	The Linc web application pages contain a defined language value.
3.2.1 On Focus (Level A)	Supports	The Linc web application does not cause a change of context on focus.
3.2.2 On Input (Level A)	Supports	The Linc web application does not cause an unexpected change of context when interacting with elements.
3.3.1 Error Identification (Level A)	Supports	The Linc web application describes all errors in text generated by the user.
3.3.2 Labels or Instructions (Level A)	Supports	The Linc web application has visible labels and when necessary, tooltips to provide more information.
4.1.1 Parsing (Level A)	Supports	The Linc web application has some minor parsing errors, but none of them affect accessibility.
4.1.2 Name, Role, Value (Level A)	Partially Supports	The Linc web application UI components generally use HTML best practices, with the exceptions of some widgets that are not structured correctly.

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not Applicable	The Linc web application does not provide prerecorded audio or video.
1.2.5 Audio Description (Prerecorded) (Level AA)	Not Applicable	The Linc web application does not provide prerecorded audio or video.
1.4.3 Contrast (Minimum) (Level AA)	Partially Supports	The Linc web application has sufficient contrast between background and text colors, except for a few buttons with a contrast ratio of 3:1.
1.4.4 Resize text (Level AA)	Supports	The Linc web application can be resized up to 200 percent without loss of content or functionality.
1.4.5 Images of Text (Level AA)	Not Applicable	The Linc web application does not contain images of text.
2.4.5 Multiple Ways (Level AA)	Supports	The Linc web application facilitates navigation by implementing a search mechanism and categorization of information.
2.4.6 Headings and Labels (Level AA)	Supports	The Linc web application contains descriptive headings and labels.
2.4.7 Focus Visible (Level AA)	Supports	The Linc web application offers consistently visible focus when navigating by keyboard.
3.1.2 Language of Parts (Level AA)	Not Applicable	The Linc web application does not contain text with a change in language.
3.2.3 Consistent Navigation (Level AA)	Supports	The Linc web application has a consistent navigation mechanism.
3.2.4 Consistent Identification (Level AA)	Supports	The Linc web application components are labeled and behave consistently.
3.3.3 Error Suggestion (Level AA)	Supports	The Linc web application does indicate required fields.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Not Applicable	The Linc web application does not store any legal or financial data.

Table 3: Success Criteria, Level AAA

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA)	Not evaluated	
1.2.7 Extended Audio Description (Prerecorded) (Level AAA)	Not evaluated	
1.2.8 Media Alternative (Prerecorded) (Level AAA)	Not evaluated	
1.2.9 Audio-only (Live) (Level AAA)	Not evaluated	
1.4.6 Contrast (Enhanced) (Level AAA)	Not evaluated	
1.4.7 Low or No Background Audio (Level AAA)	Not evaluated	
1.4.8 Visual Presentation (Level AAA)	Not evaluated	
1.4.9 Images of Text (No Exception) (Level AAA)	Not evaluated	
2.1.3 Keyboard (No Exception) (Level AAA)	Not evaluated	
2.2.3 No Timing (Level AAA)	Not evaluated	
2.2.4 Interruptions (Level AAA)	Not evaluated	
2.2.5 Re-authenticating (Level AAA)	Not evaluated	
2.3.2 Three Flashes (Level AAA)	Not evaluated	
2.4.8 Location (Level AAA)	Not evaluated	
2.4.9 Link Purpose (Link Only) (Level AAA)	Not evaluated	
2.4.10 Section Headings (Level AAA)	Not evaluated	
3.1.3 Unusual Words (Level AAA)	Not evaluated	
3.1.4 Abbreviations (Level AAA)	Not evaluated	
3.1.5 Reading Level (Level AAA)	Not evaluated	
3.1.6 Pronunciation (Level AAA)	Not evaluated	
3.2.5 Change on Request (Level AAA)	Not evaluated	
3.3.5 Help (Level AAA)	Not evaluated	
3.3.6 Error Prevention (All) (Level AAA)	Not evaluated	

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Chapter 3: [Functional Performance Criteria](#) (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	The Linc web application provides the correct name, role, state, and other important accessibility information for most interface elements.
302.2 With Limited Vision	Supports	The Linc web application supports browser-provided zoom functionality.
302.3 Without Perception of Color	Supports	The Linc web application does not require color perception for operation.
302.4 Without Hearing	Supports	The Linc web application does not use any audio for its default operation.
302.5 With Limited Hearing	Supports	The Linc web application does not use any audio for its default operation.
302.6 Without Speech	Not Applicable	The Linc web application does not require speech for operation.
302.7 With Limited Manipulation	Supports	The Linc web application is accessible via keyboard and touch devices.
302.8 With Limited Reach and Strength	Supports	The Linc web application is accessible via keyboard and touch devices.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	The Linc web application provides an easy-to-use interface for users with cognitive or learning disabilities.

Chapter 4: Hardware

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality		
402.1 General		
402.2 Speech-Output Enabled		
402.2.1 Information Displayed On-Screen	Not Applicable	
402.2.2 Transactional Outputs	Not Applicable	
402.2.3 Speech Delivery Type and Coordination	Not Applicable	
402.2.4 User Control	Not Applicable	
402.2.5 Braille Instructions	Not Applicable	
402.3 Volume		
402.3.1 Private Listening	Not Applicable	
402.3.2 Non-private Listening	Not Applicable	
402.4 Characters on Display Screens	Not Applicable	
402.5 Characters on Variable Message Signs	Not Applicable	
403 Biometrics		
403.1 General	Not Applicable	
404 Preservation of Information Provided for Accessibility		
404.1 General	Not Applicable	
405 Privacy		
405.1 General	Not Applicable	
406 Standard Connections		
406.1 General	Not Applicable	
407 Operable Parts		
407.2 Contrast	Not Applicable	
407.3 Input Controls		
407.3.1 Tactilely Discernible	Not Applicable	
407.3.2 Alphabetic Keys	Not Applicable	
407.3.3 Numeric Keys	Not Applicable	
407.4 Key Repeat	Not Applicable	
407.5 Timed Response	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
407.6 Operation	Not Applicable	
407.7 Tickets, Fare Cards, and Keycards	Not Applicable	
407.8 Reach Height and Depth		
407.8.1 Vertical Reference Plane	Not Applicable	
407.8.1.1 Vertical Plane for Side Reach	Not Applicable	
407.8.1.2 Vertical Plane for Forward Reach	Not Applicable	
407.8.2 Side Reach	Not Applicable	
407.8.2.1 Unobstructed Side Reach	Not Applicable	
407.8.2.2 Obstructed Side Reach	Not Applicable	
407.8.3 Forward Reach	Not Applicable	
407.8.3.1 Unobstructed Forward Reach	Not Applicable	
407.8.3.2 Obstructed Forward Reach	Not Applicable	
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	Not Applicable	
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	Not Applicable	
408 Display Screens		
408.2 Visibility	Not Applicable	
408.3 Flashing	Not Applicable	
409 Status Indicators		
409.1 General	Not Applicable	
410 Color Coding		
410.1 General	Not Applicable	
411 Audible Signals		
411.1 General	Not Applicable	
412 ICT with Two-Way Voice Communication		
412.2 Volume Gain		
412.2.1 Volume Gain for Wireline Telephones	Not Applicable	
412.2.2 Volume Gain for Non-Wireline ICT	Not Applicable	
412.3 Interference Reduction and Magnetic Coupling		
412.3.1 Wireless Handsets	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
412.3.2 Wireline Handsets	Not Applicable	
412.4 Digital Encoding of Speech	Not Applicable	
412.5 Real-Time Text Functionality	Not Applicable	
412.6 Caller ID	Not Applicable	
412.7 Video Communication	Not Applicable	
412.8 Legacy TTY Support		
412.8.1 TTY Connectability	Not Applicable	
412.8.2 Voice and Hearing Carry Over	Not Applicable	
412.8.3 Signal Compatibility	Not Applicable	
412.8.4 Voice Mail and Other Messaging Systems	Not Applicable	
413 Closed Caption Processing Technologies		
413.1.1 Decoding and Display of Closed Captions	Not Applicable	
413.1.2 Pass-Through of Closed Caption Data	Not Applicable	
414 Audio Description Processing Technologies		
414.1.1 Digital Television Tuners	Not Applicable	
414.1.2 Other ICT	Not Applicable	
415 User Controls for Captions and Audio Descriptions		
415.1.1 Caption Controls	Not Applicable	
415.1.2 Audio Description Controls	Not Applicable	

Chapter 5: Software

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.0 section	See information in WCAG 2.0 section
502 Interoperability with Assistive Technology		
502.2.1 User Control of Accessibility Features	Not Applicable	
502.2.2 No Disruption of Accessibility Features	Not Applicable	
502.3 Accessibility Services		
502.3.1 Object Information	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
502.3.2 Modification of Object Information	Not Applicable	
502.3.3 Row, Column, and Headers	Not Applicable	
502.3.4 Values	Not Applicable	
502.3.5 Modification of Values	Not Applicable	
502.3.6 Label Relationships	Not Applicable	
502.3.7 Hierarchical Relationships	Not Applicable	
502.3.8 Text	Not Applicable	
502.3.9 Modification of Text	Not Applicable	
502.3.10 List of Actions	Not Applicable	
502.3.11 Actions on Objects	Not Applicable	
502.3.12 Focus Cursor	Not Applicable	
502.3.13 Modification of Focus Cursor	Not Applicable	
502.3.14 Event Notification	Not Applicable	
502.4 Platform Accessibility Features	Not Applicable	
503 Applications		
503.2 User Preferences	Not Applicable	
503.3 Alternative User Interfaces	Not Applicable	
503.4 User Controls for Captions and Audio Description		
503.4.1 Caption Controls	Not Applicable	
503.4.2 Audio Description Controls	Not Applicable	
504 Authoring Tools		
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	Supports	
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Supports	
504.2.2 PDF Export	Not Applicable	
504.3 Prompts	Not Applicable	
504.4 Templates	Not Applicable	

Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope		
602 Support Documentation		
602.2 Accessibility and Compatibility Features	Supports	The Linc web application explains the accessibility and compatibility features of the product.
602.3 Electronic Support Documentation	Partially Supports	The Linc web application documentation mostly complies with WCAG 2.0 A/AA, but some content does not provide the correct state information.
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	The Linc web application is provided electronically.
603 Support Services		
603.2 Information on Accessibility and Compatibility Features		
603.3 Accommodation of Communication Needs		

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